

## Appendix 2 – General Comments

1	Hopefully, it would speed up the process of getting licenses and plates
2	<p>Yea taxi drivers reverse the mileage on there vehicles every time an MOT is due and the council have no way to check it. Taxi drivers do 50000 miles a year and reverse it to 20000. A vehicle which should not be running as a taxi continues to get licensed due to low mileage which actually is not. Taxi drivers are also not reporting there written of cars to DVLA and are using CAT S Cars as taxi. This is something that needs to be looked in to. This is dangerous for customers.</p>
3	No
4	No
5	No thanks.
6	<p>I think the council should consider scrapping the age policy in the County completely like most other councils in the UK - that way you will have better cars that's are affordable and efficient for drivers as well as the public.</p> <p>You would rather have a more spacious bigger older car than a small less than 6 year old car.</p> <p>There are already two safety tests which are sufficient- and reality wise older cars were built to last with more reliability and safety.</p>
7	<p>Yeah go back to 1 test per year like all other councils.</p> <p>Also can you issue uber with a Redditch operators licence as incomes going down.</p>
8	N/a
9	It should be the MOT inspector opinion if the car is fit to be a private hire or hackney carriage he is the only person qualified for this

10	Yes, the age limit for a car should be upto 12 years like Uber, and Redditch plated private hire drivers should be allowed to drive for uber/bolt etc.
11	No councillors please they ate a waste of time and have no idea.
12	I understand the Council wanting to maintain a certain level of vehicle stature but I think new applications age limits should be increased to allow for older vehicles in great condition to be licensed. Also, the annual cost of a vehicle licence needs looking at asap!! There were recent price hikes and none of us stakeholders were even notified, and the annual cost now is over £130 more per year than it is for Wolverhampton. RBC seriously risk losing a large majority to Wolverhampton if this isn't looked at.
13	Councillors can continue with other issues in the borough and use their time more productively in resolving these issues.
14	I think it should be an engineer who test the vehicle for MOT & safety test for taxis this person is qualified and he /she know the and have the background of the vehicles .
15	<p>The current system already ensures safety and compliance through MOT testing and full inspections by qualified depot engineers. Adding an additional step for Licensing Officers, who are not engineers, creates duplication and inconvenience without adding real value.</p> <p>Drivers are already under pressure with the rising cost of living, and unnecessary extra journeys waste both time and money. Any future system should focus on efficiency and fairness, while recognising that technical assessments must remain in the hands of trained professionals, not administrative staff.</p>
16	No
17	No
18	I am happy to do crossgate
19	N/A

20	Licensing officers are more readily available
21	Council should work on operators safety and security and take some steps so operators can make reasonable earnings and treated fairly by users.
22	No
23	<p>When we visited the crossgate depot with the licencing officers there it was more easy to access and went alot more smoothly.</p> <p>Was a lot less time consuming.</p>
24	No
25	No
26	It takes too long to renew licenses and plates two months I have to wait
27	With the way taxis are going and the struggles drivers are facing, new cars being put in should be a bit more reasonable like 10 years old. It's too hard to afford a car like that nowadays.
28	No
29	No
30	The input of the MOT tester is crucial to the decision